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Gripple Quality Policy Statement

GRIPPLE places customer satisfaction and continuous improvement at the heart of its concerns.

In order to ensure that this policy is clearly defined, understood and efficiently implemented by all employees and departments of the company, a documented quality management system has been developed, in compliance with the requirements of ISO 9001:2015.

Customer:

- Work closely and openly to secure long-term respectful and mutual relationships.
- Provide customers with products and service which meets or exceed their expectations.
- Use quality data analysis to continually develop effective.

People:

- To provide our employees with training, support and equipment to achieve their objectives.
- Empower our employees to positively challenge and improve the way we work.
- Share business goals and objectives to achieve them collectively.
- Operate to the best of our ability and with pride, in line with the Gripple Spirit and our shared values.

Suppliers:

- Work closely to secure long-term mutual relationships.
- Share skills, practises and resources to achieve best quality of product & service.
- Assist each other in learning from previous mistakes to prevent reoccurrences.

Systems:

- Use the Quality system with its associated measures to monitor progress and manage areas for improvement.
- To identify the requirements of our interested parties and commit to satisfying their needs.

This policy will be evaluated at least annually to ensure continued adequacy.



Edward Stubbs
MD Gripple Ltd
6th January 2023